

**Adaton Water Association**  
**P.O. Box 1797**  
**Starkville, MS 39760-1797**  
**Phone: 662-263-3718**

Date: 10/21/2025

**Subject: Notice Regarding Unauthorized Multi Connections**

Dear Adaton Water Customer,

We hope this letter finds you well. The Adaton Water Association Board of Directors is currently conducting a review of all service connections to ensure compliance with our established Bylaws and the State of Mississippi's guidelines.

It has come to our attention that some properties may be connected to a single water meter from multiple residences—commonly referred to as “double hook-ups” or “piggy backing.” Please be advised that, in accordance with Adaton Water Association policies and state guidelines, each individual residence must be served by its own dedicated water meter. Multi-residence hook-ups or shared meter connections are strictly prohibited without prior written approval from the Board of Directors.

This policy is enforced to:

- Ensure accurate billing and usage accountability,
- Prevent undue strain on the water system,
- Promote fairness and consistency among all customers.

The Board has taken steps to address unauthorized hook-ups and has implemented measures to address current violations and prevent future violations. These actions may include, but are not limited to:

- Disconnection of non-compliant connections, and/or
- Requiring the installation of one meter per user
- Assignment of a multi-user fee until a user resolves the unauthorized hook-up (s).

**Non-compliant connections will see action in sixty (60) days from the date of this notice.**

If you believe your property may fall into this category, or if you have any questions, please contact the Adaton Water Association at **662-263-3718** as soon as possible.

Thank you for your attention and cooperation as we strive to maintain a fair, reliable, and sustainable water service for all members.

Sincerely,  
Adaton Water Association  
Board of Directors